

Interview with Mark Fraser - Cospak Limited (SMYA)

Friday, 15th February 2019

Who are Cospak, and what service do you provide?

Cospak Pty provides total packaging solutions throughout Australia, New Zealand and Asia, offering a comprehensive range of quality products in glass, plastics, metal, paper and flexibles.

Cospak Manufacturing in Auckland: Blow moulding, injection moulding, screen printing and design facilities for the production of containers and closures, including the recently developed and patented SBC Tamper Evident closure system.

When selecting a Uniform and PPE provider, what is important to you?

It is the total solution that I look for. A high level of service and quality products are considered, but there are times when we need a supplier to go the extra mile and look for an innovative way to deal with a problem.

What challenges have you had with Uniforms and PPE?

We have just outfitted about 100 staff and getting everyone sized correctly was the biggest challenge. We needed to ensure our employees felt comfortable with this process as it can be a sensitive subject to some. Selecting the correct type of footwear is also a challenge when you have a number of different requirements or are dealing with employees who may be wearing Safety Shoes for the first time.



What are the two most significant improvements that have resulted from your work with Cleanline Tasman?

Staff engagement – they did not previously have a uniform so now they feel more like part of the business and are differentiated from any temporary staff. The Hi-Vis uniform means they are also safer around the factory and warehouse.

The Uniform Management System that we use to order the uniform makes our ordering process faster as I don't have to constantly check for correct sizes and figure out what they ordered last time. It also means we can set a budget for each employee and know at any time how much they have spent and on what products.



Would you recommend Cleanline Tasman?

Absolutely! They completely supported me and our staff through the change to uniform and addressed any concerns around sizing or range selection with sensitivity and professionalism.

The Uniform Management System implementation is easy to use, and any initial teething troubles were dealt with fast and efficiently.

Follow up service has also been fantastic.

