



Case Study: Clinton School District

Background

Altogether, the three schools within Clinton School District in Clinton, AR, feed 1,420 students at two separate cafeterias each day.

The Challenge

A lack of communication among Clinton SD's sites was causing problems for the overall School Nutrition program. Tammy Allen, the district's Food Service Secretary for the past 10 years, says that her sites were isolated, so when one cafeteria would change a process or do something different, it would affect the other sites as well as the overall program.

Complicating the matter, Tammy was hesitant to switch to a new system because, as she put it, "I've heard horror stories of people not having good tech support. They have the software, but they can't do much with it."

The Solution

According to Tammy, "When we looked to migrate to a different software, we chose eTriton because it was an all-encompassing program. All the pieces talked to one another. One click of a button would go out and take care of several issues."

The Results

Clinton SD's School Nutrition teams now rely heavily on eTriton to get their jobs done. Asked what her single favorite part of eTriton is, Tammy replied, simply, "Everything."

"My advice for programs considering eTriton is go for it," she added. "eTriton and Harris School Solutions are outstanding. It's a product that you'll never outgrow. [HSS] is always updating, keeping ahead of the marketplace with features and modules, and tech support is second to none in my opinion."



Snapshot

District
Clinton School District

Size
1,420 students
2 cafeterias

Challenge
A lack of communication
among sites

Solution

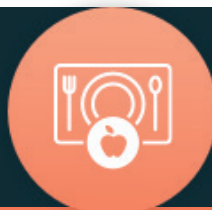


Results
Seamless coordination among all
cafeterias and schools.

*"eTriton and Harris School
Solutions are outstanding.
It's a product that you'll
never outgrow."*

— Tammy Allen
Food Service Secretary

For more information, visit
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